



## Fact Sheet

### HASI 2 Walgett and Lightning Ridge

Updated: 1 August 2009

HASI 2 Aims to assist people with a diagnosed mental illness or low levels of psychiatric disability participate in their community, maintain successful tenancies, reduce hospitalisation rates and improve their quality of life.

#### Target Groups

**People with a diagnosed mental illness that require low levels of support who will benefit from participating in the program.**

- Aged 16 years and above.
- Public housing established or be eligible for Public Housing.
- Low levels of psychiatric disability.
- Have a high level of functioning most of the time.

#### Service Activities

Provide holistic case management including case planning, assessment and review.  
Develop and maintain relationships with other agencies  
Provide advocacy and referrals for clients  
Conduct Home visits and assists with transportation to appointments and activities.

#### Outcomes

Reduced demand on emergency and health services, reduction in costs to health system  
Clients are connected to the community and have improved social inclusion  
Clients have greater levels and duration of recovery and rehabilitation  
Clients are maintaining their tenancy  
Clients have improved relationships with housing provider  
Clients have improved mental and physical health and emotional wellbeing

#### Example 1:

The HASI 2 program has supported a client of the program since 2006. The client when beginning the program had 3 bank accounts several of these were overdrawn. The client was also paying for three electricity accounts by direct debit. The client was also vulnerable to door to door and telemarketers who would contact him. HASI 2 worked with the client to cancel all unnecessary outgoing payments and set up Centrepay for the client where possible instead of direct debits.

Mission Australia and the client also worked on a housing transfer. The client wanted to move into a more suitable unit that received more sun and was not dark and cold all the time. Mission Australia and the client worked together to achieve this result.

The client now has been participating in TAFE courses and is looking for some part time employment. The client is preparing to

leave the HASI 2 program after all the success he has achieved.

#### Example 2:

Last year we provided intensive holistic case management for up to 50 people. By engaging with our service clients gained assistance with material aid, family issues, legal issues, physical and mental health, employment support, budgeting, education and training, and social contacts.

#### Funding Sources

**HASI 2 is a partnership between NSW Health through GWAHS and NSW Housing.**

#### Mission Australia

Mission Australia is one of the nation's leading charities and community service organisations, having helped change the lives of individuals and families in need for almost 150 years. Mission Australia's vision is 'to see a fairer Australia by enabling people in need to find pathways to a better life'. Mission Australia currently operates more than 450 services throughout metropolitan, rural and regional Australia – in every state and territory. Our services are made up of community, employment and training services aiming to provide:

- Pathways away from homelessness;
- Pathways to strong families and healthy, happy children;
- Pathways through a successful youth;
- Pathways to skills and qualifications.

#### Contact Information

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